



National Finance Center Customer Notification

Date of Notification: May 5, 2010

Subject: Emergency Maintenance

Database/Customer(s) Affected: EmpowHR

Dear Customer:

There will be emergency maintenance performed today from Noon, Central Daylight Time (CDT) through 2 PM CDT. The emergency maintenance will prevent usage of EmpowHR queries and HR reports. All other EmpowHR functions will remain available.

If you have any questions regarding this notification, please contact NFC's EmpowHR Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

DRA/M6-10-036

“Tip of the Week”

Agencies are reminded to enter their requests for manual payments/adjustments on the Manage Adjustments screen and their written inquiries on the Manage Inquiries screen under Inquiry. This will ensure the timely processing of these requests.